QUICK START GUIDE

oricom.
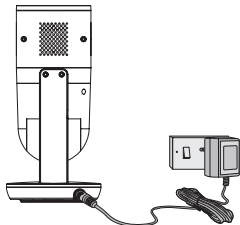
For a full explanation of all features and instructions, please refer to the User's Guide (available for download from www.oricom.com.au/support/).

1. Setting up your Smart HD Camera Unit

Model:
OBHDUAL

A. Connecting the Power Supply for the Camera Unit

- Insert the DC plug of the power adaptor into the DC socket on the back of the Camera Unit.
- Connect the other end of the power adaptor to a suitable electrical outlet.
- The camera will power up automatically, the power indicating LED will illuminate in green.

Note:
Only use the supplied power adaptor (DC5V/2A).

⚠ WARNING:

Strangulation hazard. Children have STRANGLED on cords. Keep this cord out of the reach of children (more than 1 meter away). Never use extension cords with AC adaptors. Only use the AC adaptor provided.

B. (Optional) Fixing the wall mount on the wall

• Use (2) wall anchors and (2) screws (not supplied) suitable for the type of wall to install the wall mount.

• Place Camera on wall mount as shown and fasten the screw, make sure the unit is attached securely and firmly to the wall mount.

• Power on the Camera and adjust the angle to select the best view on your smart device.
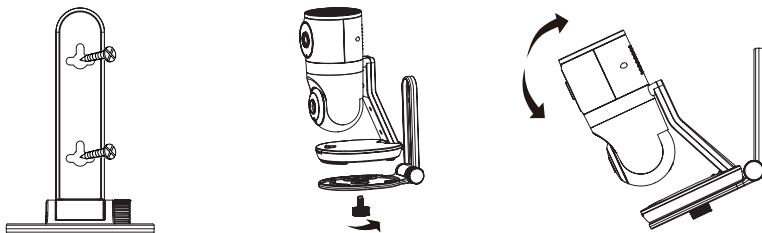
2. Basic operation of the keys

🔘	**PAIR button**	Press and hold to pair with the parent unit or Hubble Club for Partners App Wi-Fi® Setup. Located on the bottom of the camera.
🔘	**ConnectChat™ button**	Press and hold for 1 second to access ConnectChat™.

* Download the User's Guide showing button location from website: www.oricom.com.au/support/.

3. Setting up the Camera Unit for Wi-Fi® internet viewing

A. Install HubbleClub for Partners App

- Scan the QR code with your smart device and download HubbleClub for Partners App from the App Store for iOS devices or from the Google Play™ Store for Android™ devices.
- Install HubbleClub for Partners App on your device.

B. View on Compatible Smartphones and Tablets.

Camera Unit   Connect to Internet via Wi-Fi®   Compatible Viewing Devices

1. Open the HubbleClub for Partners App on your compatible smartphone or tablet.
2. Follow the in-app instructions to create your Hubble Club for Partners account and connect to your device.

Please take note of the following minimum system requirements:
Smartphones/Tablets: iOS 12.0, Android™ 8.0

Wi-Fi® requirements:
At least 0.6 Mbps upload bandwidth per Smart Monitoring Companion, test your Internet speed at:
http://www.speedtest.net/

4. Using the Camera Unit

4.1. Setting Up

Mount the camera in a convenient / safe location and point the camera lens towards the area you want to monitor. Adjust the angle of the camera until you are satisfied with the image shown in the Hubble Club for Partners App.

Note:

Do not place the camera Unit within the baby's reach! If there is inter-ference with the picture or sound, try moving the camera to different locations, and ensure the camera is not close to other electrical equipment.

4.2. Night Vision Mode

The camera has 8 high-intensity infrared LEDs for picking up clear images in the dark. When the built-in light sensor on the top of the unit detects a low level of ambient light, the LEDs will automatically activate and the image will display in black and white.

4.3. ConnectChat™

The ConnectChat™ feature allows for easy two-way communication between parent and child. When the ConnectChat™ button 😐 on the base of the baby unit is pressed, the device immediately creates a one-way audio call with the HubbleClub for Partners App.

1. Press Connect Chat button 😐 for 1 second, the indicator blinks Green and a dialing tone is heard.
2. If the call is rejected or not answered the indicator blinks Green and a voice prompt announces "your parents are busy at the moment, please try after some time".
3. Press Connect Chat button 😐 for second to hang up the call, the Green indicator is now OFF.

Note:

Before using ConnectChat™ feature, you will need to connect the camera to the HubbleClub for Partners App.

4.4. Remote Pan and Tilt

The bottom camera can be remotely controlled from the APP.
1. Press the ▲ UP button or ▼ DOWN button to tilt upward or downward.
2. Press the ◄ LEFT button or ► RIGHT button to pan left or right.

Note:

The top camera is manually controlled by rotating the camera towards the required image.

4.5. AI Motion Tracker

Using AI Motion Tracking, the bottom camera automatically follows the movement by panning and tilting, allowing parents to keep an eye on their little one as they move around the room.
This can be activated in the Hubble Club for Partners App.

5. Important Safety Information

- Your Oricom baby monitor is designed to be an aid and should not be used as a substitute for responsible and proper adult supervision of a child.

- The baby monitor has been designed to provide some added reassurance in the form of video/sound transmission for those times when you are not in the same room as your baby provided you always stay within hearing range of the baby monitor during use.

- Your baby monitor is not a medical device, nor a device to prevent cases of Sudden Infant Death Syndrome (SIDS) or "cot death", and you should not rely on it for your baby's wellbeing. It is important that you regularly check on your baby personally.

- Make sure the baby unit and mains adaptor cables are kept out of reach of your baby and other young children at all times, as far away from the baby as practical.

- Never place the baby unit inside your baby's cot, bed or playpen.

- Never cover the baby unit with clothes, towels, blankets or any other item.

- Never use or place your baby unit in or near moisture or water (e.g. near bath or pool). Immersing in water could cause electric shock and even death.

- The installation location plays an important role in ensuring proper operation. Therefore, maintain a distance of at least one metre from other electronic equipment, such as microwave ovens or Wi-Fi devices, otherwise they could cause interference.

- During continual use the baby unit power adaptors may become warm to the touch. This is normal and should not be a concern.

- This product is not a toy, do not allow children to play with this monitor.

- This device is designed for indoor use only.

6. General Information

Express Warranty (Australia)

This Express Warranty is provided by Oricom International Pty Ltd ABN 46 086 116 369, Unit 1, 4 Sovereign Place, South Windsor NSW 2756, herein after referred to as "Oricom".

Oricom warrants that the product is free from defects in materials or workmanship during the Express Warranty Period. This Express Warranty does not extend to any product from which the serial number has been removed or was purchased outside of Australia.

The benefits of this Express Warranty are in addition to other rights and remedies you may have under the Australian Consumer Law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. In the event of a minor failure, Oricom reserves the right to choose to repair or replace the product.

The Express Warranty Period will be a period of 24 months beginning on the date of purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving Express Warranty services.

You are entitled to a replacement product or repair of the product at our discretion according to the terms and conditions of this document if your product is found to be faulty within the Express Warranty Period. This Express Warranty extends to the original purchaser only and is not transferable.

Products distributed by Oricom are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Express Warranty Period of the Oricom branded product in which they are installed,

whichever is longer. During the Express Warranty Period, Oricom will where possible repair and if not replace the faulty product or part thereof. All component parts removed under this Express Warranty become the property of Oricom. In the unlikely event that your Oricom product has a recurring failure, Oricom may always, subject to the Competition and Consumer Act 2010, at its discretion, elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance.

No change to the conditions of this Express Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom.

Oricom will not be liable under this Express Warranty, and to the extent permitted by law will not be liable for any defect, loss, damage or injury arising out of or in connection with a:

1. Failure by you to adhere to the warnings and follow the instructions set out in this user guide for the proper installation and use of the product;
2. Willful misconduct or deliberate misuse by you of the product;
3. Any external cause beyond our control, including but not limited to power failure, lightning or over voltage; or
4. Modification to the product or services carried out on the product by anyone other than Oricom or Oricom's authorised service provider.

How to make a claim under your Express Warranty in Australia

Oricom has a simple warranty process for you to follow:

- Please call or email our Customer Support Team, 02 4574 8888 or support@oricom.com.au.
- A Customer Support Team member will verify after troubleshooting with you if your product qualifies under warranty. If so, they will give you a Product Return Authorisation number.
- We will then email a Return Authorisation form and a Repair Notice (if necessary), together with instructions on how to return the product for warranty service.

Please note that if a Customer Support Team member advises that your product does not qualify for return, this warranty does not apply to your product. Products that are authorised to be returned to Oricom in Australia must include all of the following:

- A completed Return Authorisation form
- A copy of your Proof of Purchase (please keep your original copy)
- The faulty product, including all accessories.

Send the approved returns to:
Oricom International Pty Ltd
Locked Bag 658
South Windsor NSW 2756 Australia

Please note that this Express Warranty excludes expenses incurred by you in returning any faulty product to us. You must arrange and pay any expenses incurred (including postage, delivery, freight, transportation or insurance of the product) to return the faulty product to us, however, we will arrange delivery of the repaired or replaced faulty product to you.

Important Information - Repair Notice

Please be aware that the repair of your products may result in the loss of any user-generated data (such as stored telephone numbers, text messages and contact information). Please ensure that you have made a copy of any data saved on your product before sending for repair. Please also be aware that products presented for repair may be replaced by refurbished products or parts of the same type rather than being repaired.

Oricom Customer Support

Oricom have a trained and dedicated team of Customer Support Representatives, each with the knowledge and resources to assist in answering your questions quickly and efficiently.

Oricom Support - Australia

For all product enquiries, troubleshooting or to discuss the range of Oricom products, feel free to contact Oricom or visit our website for answers to frequently asked questions.

(02) 4574 8888 / Monday - Friday 8am – 6pm AEST
Email: support@oricom.com.au / www.oricom.com.au

Oricom Support - New Zealand

0800 674 266 / Monday - Friday 10am - 8pm NZST
Email: support@oricom.co.nz

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